



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD  
PERFORMANCE COUNCIL  
THURSDAY, AUGUST 22, 2024  
8:30 AM**

The Landing at MIA  
5 Star Conference Center (South Beach Room)  
7415 Corporate Center Drive, Suite H,  
Miami, Florida 33126

The public may choose to view the session online via Zoom. **Registration is required:**  
[https://us02web.zoom.us/meeting/register/tZcscuCrrzIoH9z9ljrG6XSBG0DycYo\\_qKgV](https://us02web.zoom.us/meeting/register/tZcscuCrrzIoH9z9ljrG6XSBG0DycYo_qKgV)

**AGENDA**

1. Call to Order and Introductions
2. Approval of Performance Council Meeting Minutes
  - A. June 20, 2024
3. Information – WIOA Performance Update
4. Information – Adult Balanced Scorecard Report
5. Information – Youth Balanced Scorecard Update
6. Information – Consumer Report Card Update

South Florida Workforce Investment Board dba CareerSource South Florida is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



**SFWIB PERFORMANCE COUNCIL MEETING**

**DATE:** 8/22/2024

**AGENDA ITEM:** 2A

**AGENDA TOPIC:** MEETING MINUTES

**SFWIB PERFORMANCE COUNCIL MEETING MINUTES**

**DATE/TIME:** June 20, 2024, 8:30AM

**LOCATION:** Virtual Meeting

**Zoom:** [https://us02web.zoom.us/meeting/register/tZcscuCrrzIoH9z91jrG6XSBG0DycYo\\_qKgV](https://us02web.zoom.us/meeting/register/tZcscuCrrzIoH9z91jrG6XSBG0DycYo_qKgV)

- 1. CALL TO ORDER:** Vice-Chairman Chi, in lieu of Chairwoman Canales’ absence, called to order the regular meeting of the SFWIB Performance Council at 8:50AM on June 20, 2024.

**ROLL CALL:** 8 members; 5 required; 5 present: Quorum

<b>SFWIB PERFORMANCE COUNCIL MEMBERS PRESENT</b>	<b>SFWIB PERFORMANCE COUNCIL MEMBERS ABSENT</b>	<b>SFWIB STAFF</b>
Chi, Joe, Vice-Chair (Zoom) Garza, Eddie (Zoom) Mantilla, Rene' (Zoom) Rolle, Andrei (Zoom) Rod, Denis (phone)	Clayton, Lovey Diggs, Bill  <b>SFWIB PERFORMANCE COUNCIL MEMBERS EXCUSED</b>  Canales, Dequasia, Chair	Beasley, Rick Perrin, Yian Washington, Jarvis  <b>ADMINISTRATION/IT</b>
<b>OTHER ATTENDEES</b>		

Agenda items are displayed in the order they were discussed.

### 3. Information – Federal Performance Update

Vice-Chairman Chi introduced the item; Mr. Washington further presented the PY 2023-2024 3rd Quarter (Q3) federal performance indicators for Region 23.

The SFWIB is currently meeting or exceeding all 18 federal performance measures, making it one of four Local Workforce Development Boards (LWDBs) in Florida to achieve this. In a comparison report of the board's performance outcomes from PY 2022-2023 (Q3) to PY 2023-2024 (Q3), Mr. Washington identified several areas of improvement, attributing these success to the implementation of the Common Measures Tool.

No further questions or concerns were presented. Item closed.

### 4. Information – WIOA Indicators of Performance Update

Vice-Chairman Chi introduced the item; Mr. Washington further presented the Common Measures Tool (CMT) Report as of May 31, 2024.

Mr. Washington shared some of the strategies being implemented in the new program year to improve performance including:

- Increased use of pre-apprenticeship/apprenticeship programs.
- To cultivate a more collaborative environment in which both adult and youth programs can be centered around increasing employment numbers, we will look to prioritize funding streams over programs.
- CSSF is set to host a training conference for all program and AJC staff, with the goal of significantly enhancing our outreach to employers.

This comprehensive training, along with the ongoing use of the Common Measures Tool, increasing participation in pre-apprenticeship/apprenticeship programs, and the strategic shift from programs to funding streams, should lead to an improvement in the employment numbers over time.

A more in-depth discussion ensued regarding the strategies employed to captivate youth and make it “cool” for them to work.

No further questions or concerns were presented. Item closed.



## 5. Information – Adult Balanced Scorecard Report

Vice-Chairman Chi introduced the item; Mr. Perrin further presented.

The Balanced Scorecard measures the performance of the Workforce Development Area (WDA) 23 CareerSource Centers/American Job Center (AJC) Service Providers. The report for Program Year (PY) 2023-24, is from July 1, 2023 through May 31, 2024. Six of the nine American Job Centers have achieved required 65% performance measure standard; two of the nine AJCs (Downtown Hialeah and Little Havana) have exceeded the minimum YTD job placement standard.

No further questions or concerns were presented. Item closed.

## 6. Information – Youth Balanced Scorecard Update

Vice-Chairman Chi introduced the item; Mr. Perrin further presented the ISY/OSY program performances for PY 2023-2024, which is the period of July 1, 2023 through May 31, 2024.

Vice-Chairman Chi shared information about the upcoming [Hemispheric Congress – Miami](#) (September 16th-18<sup>th</sup>) he will be attending. His organization will highlight the integration of robotics and interactive displays in the culinary and hospitality sector to offer a more comprehensive approach that reconciles technological advancements with a human element. Something like that could be an effective approach to further engage the next generation, given the growing interest in these areas among the youth.

No further questions or concerns were presented. Item closed.

## 7. Information – Consumer Report Card Update

Vice-Chairman Chi introduced the item; Mr. Perrin further presented the Consumer Report Card, which provides real-time performance data for training providers. The report is for PY 2023-2024, dated July 1, 2023 through June 30, 2024.

There were no further questions or concerns regarding the item. Item closed.

## 8. Information – Youth Systems Building Academy Update

Vice-Chairman Chi introduced the item; Yian provided an update on the Youth System Building Academy, which is dedicated to offering technical assistance and personalized



training to community partners and local workforce systems. Mr. Perrin disclosed several concepts that arose from CSSF's participation in the YSB program.

There were no further questions or concerns regarding the item. Item closed.

#### **9. Approval – Renew Workforce Service Providers**

Vice-Chairman Chi introduced the item; Mr. Perrin presented the recommendation to renew the existing Workforce Services contracts with Arbor E&T, LLC d/b/a Equus Workforce Solutions and Youth Co-Op, Inc., for PY 2024-2025.

**Motion:** Mr. Rolle to approve the renewal of existing Workforce Services contracts with Arbor E&T, LLC d/b/a Equus Workforce Solutions and Youth Co-Op, Inc., for PY 2024-2025. Mr. Mantilla seconded the motion; **item is passed without dissent.**

**Item moved to the full board by consensus of those present.**

#### **10. Approval – Renew Youth Service Providers**

Mr. Perrin presented the recommendation to renew the existing Youth Service contracts for PY 2024-2025. Said contractors are as follows:

- Adults Mankind Organization – In-school & Out-of-school
- Community Coalition – Out-of school
- Cuban American National Council – In-school & Out-of-school
- Youth Co-Op, Inc. – In-school & Out-of-school

**Motion:** Mr. Mantilla to approve the renewal of existing Youth Service contracts for PY 2024-2025. Mr. Rolle seconded the motion; **item is passed without dissent.**

#### **11. Approval – American Job Centers Schedule of Operations**

Mr. Perrin presented the AJC schedule of operations for Carol City, Hialeah Downtown, Little Havana, Northside, North Miami Beach, Perrine, and West Dade.

**Motion:** Mr. Garza to approve the AJC schedule of operations for PY 2024-2025. Mr. Rolle seconded the motion; **item is passed without dissent.**

[Dr. Denis Rod joined the meeting. Quorum Achieved.]



As a result of Dr. Rod's participation, the Council has achieved quorum. Mr. Perrin requested that all approval items be reviewed and a vote be taken to ensure that the minutes accurately reflect the votes of all council members in attendance.

**2A: Approval - Performance Council Meeting Minutes – April 18, 2024, February 15, 2024 (B) and December 21, 2023 (C)**

Members of the Performance Council were given a few moments to review the minutes and advise of any issues or concerns.

**Motion** by Mr. Mantilla to approve the following Performance Council Meeting minutes: April 18, 2024, February 15, 2024, and December 21, 2023.

Mr. Rolle seconded the motion; **item is passed without dissent.**

No further questions or concerns were presented. Item closed.

Being as there were no further questions or concerns, the meeting adjourned at 9:33am.



## **SFWIB PERFORMANCE COUNCIL**

**DATE:** 8/22/2024

**AGENDA ITEM NUMBER:** 3

**AGENDA ITEM SUBJECT:** WIOA INDICATORS OF PERFORMANCE UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **STRONG WORKFORCE SYSTEM LEADERSHIP**

**STRATEGIC PROJECT:** **Strengthen workforce system accountability**

### **BACKGROUND:**

South Florida Workforce Investment Board (SFWIB) staff created a Common Measures Tool (CMT) that monitors the negotiated Workforce Innovation and Opportunity Act (WIOA) performance indicators established by the Department of Florida Commerce in real time. The tool provides American Job Center (AJC) staff with the ability to see which cases have exited the system with or without employment using information generated from various employment data sources including the New Hire Report, the Work Number, and the Wage Credit Report. The tool will also allow AJC staff to ensure all follow ups required by federal law have been conducted as the tool identifies cases with incomplete employment data per quarter.

As of July 25, 2024, SFWIB staff has provided an overview of the SFWIB's performance per quarter:

- Quarter 1 (Q1):
  - SFWIB met or exceeded all performance measures except for Youth Education and Employment Rate.
  - To meet the measure, Youth Provider staff need to engage at least 34 individuals.
- Quarter 2 (Q2):
  - SFWIB met or exceeded all performance measures except for Dislocated Worker Credential Attainment and Youth Education and Employment Rate.
  - AJC staff need to engage 1 individual and Youth Provider staff need to engage at least 7 additional individuals to meet these measures.
- Quarter 3 (Q3):
  - SFWIB met or exceeded all performance measures.
- Quarter 4 (Q4):

- SFWIB met or exceeded all performance measures.

Based on the information derived from the CMT, AJC staff has begun following up with individuals in Q1 and Q2 performance areas to ensure data is entered properly in order that the SFWIB meets or exceeds the established performance standards. SFWIB staff has identified several strategies to improve performance to ensure all 18 WIOA Indicators of Performance are met, beginning with the implementation of strict follow-up guidelines to ensure each case is properly documented in the Employ Miami-Dade and Employ Monroe systems. The guidelines include:

- The requirement for AJC staff to provide monthly updates regarding the status of follow-up cases;
- Required participation in the hands-on technical assistance SFWIB staff provides regarding the proper documentation of those cases; and
- The implementation of the Work Number verification updates in the CMT to assist with any outstanding employment information which has not been documented.

In addition, SFWIB staff incorporated an overview of the CMT for all Performance Improvement Team (PIT) meetings as well as common measures discussions in monthly focus group meetings.

**FUNDING:** N/A

**PERFORMANCE:** Workforce Innovation Opportunity Act and Wagner Peyser

*ATTACHMENT*



### Common Measures Tool Summary

Number of Employed Participants not Exited:								213		
Total Number of Cases:								1,339		
Common Measures	Performance ( Quarters )								PY Year Performance Goals	% of PY Year Performance Goal Met
	Quarter 1	% of Quarter 1 Performance Goal Met	Quarter 2	% of Quarter 2 Performance Goal Met	Quarter 3	% of Quarter 3 Performance Goal Met	Quarter 4	% of Quarter 4 Performance Goal Met		
<b>Adults</b>										
Entered Employment Rate	83.87%	130.03%	96.05%	148.92%	97.30%	150.85%	90.14%	139.75%	64.50%	141.34%
Median Earnings	\$9,102.60	180.82%	\$8,840.00	175.60%	\$9,360.00	185.93%	\$9,401.60	186.76%	\$5,034.00	206.59%
Credential Attainment	98.33%	194.33%	84.00%	166.01%	78.13%	154.40%	80.00%	158.10%	50.60%	177.03%
Measurable Skills Gain	100.00%	401.61%	100.00%	401.61%	100.00%	401.61%	97.87%	393.06%	24.90%	399.51%
<b>Dislocated Workers</b>										
Entered Employment Rate	78.95%	99.06%	90.91%	114.06%	88.89%	111.53%	85.00%	106.65%	79.70%	112.20%
Median Earnings	\$13,520.00	165.68%	\$14,430.00	176.83%	\$13,764.40	168.68%	\$18,127.20	222.14%	\$8,160.00	222.14%
Credential Attainment	78.57%	98.83%	66.67%	83.86%	100.00%	125.79%	92.86%	116.80%	79.50%	113.72%
Measurable Skills Gain	100.00%	250.00%	100.00%	250.00%	100.00%	250.00%	100.00%	250.00%	40.00%	250.00%
<b>Wagner-Peyser</b>										
Entered Employment Rate	59.45%	96.35%	77.82%	126.13%	77.49%	125.59%	73.26%	118.74%	61.70%	113.87%
Median Earnings	\$8,320.00	160.83%	\$7,800.00	150.78%	\$8,122.40	157.01%	\$7,807.80	150.93%	\$5,173.00	160.83%
<b>Youth</b>										
Education and Employment Rate	27.16%	35.83%	57.81%	76.27%	82.19%	108.43%	73.21%	96.58%	75.80%	85.87%
Median Earnings	\$7,800.00	211.26%	\$7,800.00	211.26%	\$7,670.00	207.74%	\$7,800.00	211.26%	\$3,692.00	211.26%
Credential Attainment	61.76%	105.58%	81.63%	139.54%	91.94%	157.15%	60.53%	103.46%	58.50%	112.59%
Measurable Skills Gain	86.76%	172.49%	93.88%	186.64%	98.39%	195.60%	92.11%	183.11%	50.30%	177.25%

Not Met (less than 90% of negotiated)

Met (90-100% of negotiated)

Exceeded (greater than 100% of negotiated)



## **SFWIB PERFORMANCE COUNCIL**

**DATE:** 8/22/2024

**AGENDA ITEM NUMBER:** 4

**AGENDA ITEM SUBJECT:** WORKFORCE SERVICES BALANCED SCORECARD AND JOB PLACEMENTS UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

**STRATEGIC PROJECT:** **Conduct an analysis of Career Centers**

### **BACKGROUND:**

The Balanced Scorecard (BSC) measures the performance of Local Workforce Development Area (LWDA) 23's CareerSource/American Job Centers (AJCs). The report for Program Year (PY) 2023-24, covering the period from July 1, 2023, to June 30, 2024, indicates that five out of nine AJC locations met the required 65 percent performance measure standard.

The Job Placements Year-to-Date (YTD) summary for PY 2023-24 shows that LWDA 23 achieved 9,131 job placements, which represents 66.2 percent of the minimum standard and 56.6 percent of the maximum standard. Notably, two of the nine AJC locations met the minimum YTD job placements standard:

- Hialeah Downtown AJC: Exceeded the minimum standard by 137.9 percent and the maximum standard by 116.9 percent.
- Little Havana AJC: Exceeded the minimum standard by 112.5 percent.

To address performance goals, the South Florida Workforce Investment Board (SFWIB) staff has implemented several key strategies:

- **Corrective Action Plans:** AJC service providers will continue to execute corrective action plans to meet PY 2023-24 performance standards.
- **New Policies and Procedures:** SFWIB staff will introduce new policies and procedures aimed at increasing the number of individuals served.

- Focus Groups: Focus groups have been established across all programs to target specific areas for enhancing service delivery and achieving federal, state, and local performance measures. These meetings will take place during the second week of each month.
- Common Measures Tool: SFWIB staff will utilize the Common Measures Tool to project Employment 1st, 2nd, 3rd, and 4th Quarter After Exit outcomes on the BSC report.

Looking forward, AJC service providers will continue implementing their corrective action plans to meet and exceed the new PY 2024-25 performance standards.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

## CAREER CENTER SERVICE PROVIDERS PERFORMANCE SUMMARY

Balanced Scorecard PY '23-'24 (July 1, 2023 through June 30, 2024) \*

A Service Provider must meet or exceed 65% of the Balanced Scorecard Performance Measures

Service Providers	American Job Center (AJC) Locations	# of Performance Measures Standards Met	# of Performance Measures	% of Performance Measures Standards Met
Arbor E & T, LLC	Carol City AJC	17	24	70.8%
	Hialeah Downtown AJC	20	24	83.3%
	North Miami Beach AJC	14	23	60.9%
	Northside Center AJC	17	24	70.8%
The College of the Florida Keys	Florida Keys AJC's	6	14	42.9%
Miami Dade College	MDC Works	1	9	11.1%
Youth Co-Op, Inc.	Little Havana AJC	19	24	79.2%
	Perrine AJC	18	24	75.0%
	West Dade AJC	12	23	52.2%
LWDA		14	24	57.4%

# CSSF Balanced Scorecard Report

Report Date: 7/1/2023 To 6/30/2024

## Regional

Performance			
	Process Quality Measures	Standard	Region
1	Training Completion Rate	75%	88.46%
2	Training Related Placements	75%	90.24%
3	Credential Attainment	75%	100.0%
4	Measurable Skills Gain	75%	97.41%
5	Training Enrollments Rate	895	517
6	CAP All Family Participation Rate	50%	1.08%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	37.27%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	65.61%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%
10	Short-Term Veterans EER	50%	51.69%
11	Employers Served (Employer Penetration Rate)	18,320	18,567
12	Employer Serviced with Level 1 Services	11,796	15,126
13	Jobs Openings Filled Rate	65%	5.74%
14	Referral Job Skills Match Average	80%	93.6%
Outcome Measures			
15	Employment (Obtained Employment and Direct Job Placements)	16,140	9,131
16	Employed 1st Qtr After Exit	80%	79%
17	Employed 2nd Qtr After Exit	80%	85%
18	Employed 3rd Qtr After Exit	80%	83%
19	Employed 4th Qtr After Exit	80%	82%
20	Average Days to Employment	145	131
	20a DJP Average Days to Employment	60	38
	20b Obtained Average Days to Employment	167	156
21	Employment/Job Placement Average Wage	\$14.58	\$15.31
22	Cost Per Placement	\$1,847.18	\$421.56
23	Net Economic Benefit	\$28,749.00	\$31,427.66
24	Return on the Investment	\$15.42	\$74.12

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 7/11/2024 8:59:55 AM

**DJPOE Scorecard Report**  
Report Date: 7/1/2023 To 6/30/2024

Location	Maximum Standard		Minimum Standard		Direct Job Placement																Direct Job Placement by Type												Max Earned	Earned	% Earned	OE %	DJP %			
	#	%	#	%	Total				Obtained				Universal								Total Universal		WDA Individualized																	
					1Qrt	>1Qrt	Tot	1Qrt	>1Qrt	Tot	Season	Temp	Part	Full	Season	Temp	Part	Full	1Qrt	>1Qrt	Adult/DW	Job Seekers	Veterans	Ex-Offenders	RA/Homless	TAN/FICAP	SNAP													
	1Qrt	>1Qrt	Tot	1Qrt	>1Qrt	Tot	Season	Temp	Part	Full	Season	Temp	Part	Full	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt												
Carol City Center	1,440	45.6%	1,224	53.6%	518	138	656	370	127	497	0	36	11	89	0	2	0	9	136	11	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$170,164	\$4,500	2.6%	75.76%	24.24%
Hialeah Downtown Center	1,656	116.9%	1,404	137.9%	1,653	283	1,936	1,183	270	1,453	0	9	5	445	0	1	0	11	459	12	11	1	0	0	0	0	0	0	0	0	0	0	0	0	\$774,498	\$13,500	1.7%	75.05%	24.95%	
North Miami Beach Center	1,800	38.8%	1,536	45.5%	449	250	699	341	237	578	0	6	4	84	0	1	0	9	94	10	13	3	0	0	0	0	0	0	1	0	0	0	0	0	0	\$849,532	\$10,400	1.2%	82.69%	17.31%
Northside Center	1,936	32.8%	1,560	38.7%	394	209	603	276	206	482	0	11	2	101	0	0	0	2	114	2	4	1	0	0	0	0	0	0	0	0	0	0	0	0	\$872,950	\$11,450	1.3%	79.93%	20.07%	
Florida Keys Center	948	6.9%	804	8.1%	43	22	65	33	22	55	0	0	2	8	0	0	0	0	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$861,062	\$800	0.1%	84.62%	15.38%	
Miami Dade College	1,092	4.8%	924	5.4%	34	16	50	34	16	50	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$750,000		0.0%	100.00%	0.00%
Homestead Center	1,668	27.0%	1,416	31.8%	400	50	450	69	49	118	330	0	0	1	1	0	0	0	331	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$792,924	\$1,350	0.2%	26.22%	73.78%	
Little Havana Center	1,560	96.0%	1,332	112.5%	1,250	248	1,498	893	226	1,119	0	39	9	281	0	7	1	14	329	22	28	0	0	0	0	0	0	0	0	0	0	0	0	0	\$731,590	\$16,900	2.3%	74.70%	25.30%	
Perrine Center	1,908	78.4%	1,620	92.3%	1,150	346	1,496	654	314	968	290	73	13	103	3	15	1	13	479	32	17	0	0	0	0	0	0	0	0	0	0	0	0	\$902,499	\$5,850	0.6%	64.71%	35.29%		
West Dade Center	2,232	75.2%	1,896	88.5%	1,472	206	1,678	883	186	1,069	0	25	9	512	0	1	0	16	546	17	38	3	0	0	2	0	3	0	0	0	0	0	0	\$1,049,169	\$37,500	3.6%	63.71%	36.29%		
<b>Total</b>	<b>16,140</b>	<b>56.6%</b>	<b>13,716</b>	<b>66.6%</b>	<b>7,363</b>	<b>1,768</b>	<b>9,131</b>	<b>4,736</b>	<b>1,476</b>	<b>6,389</b>	<b>620</b>	<b>199</b>	<b>55</b>	<b>1624</b>	<b>4</b>	<b>27</b>	<b>2</b>	<b>74</b>	<b>2,498</b>	<b>107</b>	<b>123</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>\$7,554,388</b>	<b>\$102,250</b>	<b>1.4%</b>	<b>69.97%</b>	<b>30.03%</b>		
																			<b>% of DJP</b>	<b>33.8%</b>	<b>1.4%</b>	<b>1.7%</b>	<b>0.1%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.1%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>				

# CSSF Balanced Scorecard Report

Report Date: 7/1/2023 To 6/30/2024

Arbor E&T, LLC

Carol City Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	88.46%	58.82%
2	Training Related Placements	75%	90.24%	85.71%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	97.41%	99.08%
5	Training Enrollments Rate	84	517	43
6	CAP All Family Participation Rate	50%	1.08%	0.52%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	37.27%	12.94%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	65.61%	78.81%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	51.69%	47.06%
11	Employers Served (Employer Penetration Rate)	1,716	18,567	1,918
12	Employer Serviced with Level 1 Services	1,116	15,126	1,694
13	Jobs Openings Filled Rate	65%	5.74%	5.55%
14	Referral Job Skills Match Average	80%	93.6%	96.02%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,440	9,132	656
16	Employed 1st Qtr After Exit	80%	79%	85%
17	Employed 2nd Qtr After Exit	80%	85%	90%
18	Employed 3rd Qtr After Exit	80%	83%	89%
19	Employed 4th Qtr After Exit	80%	82%	82%
	20 Average Days to Employment	145	131	136
	20a DJP Average Days to Employment	60	38	53
	20b Obtained Average Days to Employment	167	156	152
21	Employment/Job Placement Average Wage	\$14.58	\$15.31	\$16.31
22	Cost Per Placement	\$2,315.62	\$421.56	\$357.82
23	Net Economic Benefit	\$28,011.10	\$31,427.66	\$33,563.45
24	Return on the Investment	\$12.10	\$74.12	\$93.80

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 7/11/2024 8:59:55 AM

# CSSF Balanced Scorecard Report

Report Date: 7/1/2023 To 6/30/2024

Arbor E&T, LLC

Hialeah Downtown Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	88.46%	100.0%
2	Training Related Placements	75%	90.24%	100.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	97.41%	99.73%
5	Training Enrollments Rate	108	517	46
6	CAP All Family Participation Rate	50%	1.08%	6.86%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	37.27%	19.36%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	65.61%	74.48%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	51.69%	66.67%
11	Employers Served (Employer Penetration Rate)	1,896	18,567	1,977
12	Employer Serviced with Level 1 Services	1,116	15,126	1,614
13	Jobs Openings Filled Rate	65%	5.74%	10.97%
14	Referral Job Skills Match Average	80%	93.6%	99.37%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,656	9,132	1,936
16	Employed 1st Qtr After Exit	80%	79%	100%
17	Employed 2nd Qtr After Exit	80%	85%	97%
18	Employed 3rd Qtr After Exit	80%	83%	96%
19	Employed 4th Qtr After Exit	80%	82%	96%
	20 Average Days to Employment	145	131	125
	20a DJP Average Days to Employment	60	38	23
	20b Obtained Average Days to Employment	167	156	133
21	Employment/Job Placement Average Wage	\$14.58	\$15.31	\$16.62
22	Cost Per Placement	\$2,297.68	\$421.56	\$170.80
23	Net Economic Benefit	\$28,029.00	\$31,427.66	\$34,394.01
24	Return on the Investment	\$12.20	\$74.12	\$201.37

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 7/11/2024 8:59:55 AM



# CSSF Balanced Scorecard Report

Report Date: 7/1/2023 To 6/30/2024

Arbor E&T, LLC

North Miami Beach Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	88.46%	90.0%
2	Training Related Placements	75%	90.24%	75.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	97.41%	95.92%
5	Training Enrollments Rate	108	517	67
6	CAP All Family Participation Rate	50%	1.08%	1.7%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	37.27%	11.68%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	65.61%	74.95%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	51.69%	75.0%
11	Employers Served (Employer Penetration Rate)	2,112	18,567	2,424
12	Employer Serviced with Level 1 Services	1,380	15,126	2,085
13	Jobs Openings Filled Rate	65%	5.74%	6.37%
14	Referral Job Skills Match Average	80%	93.6%	96.82%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,800	9,132	699
16	Employed 1st Qtr After Exit	80%	79%	52%
17	Employed 2nd Qtr After Exit	80%	85%	74%
18	Employed 3rd Qtr After Exit	80%	83%	67%
19	Employed 4th Qtr After Exit	80%	82%	73%
	20 Average Days to Employment	145	131	217
	20a DJP Average Days to Employment	60	38	89
	20b Obtained Average Days to Employment	167	156	230
21	Employment/Job Placement Average Wage	\$14.58	\$15.31	\$16.39
22	Cost Per Placement	\$2,292.52	\$421.56	\$552.13
23	Net Economic Benefit	\$28,034.00	\$31,427.66	\$33,533.87
24	Return on the Investment	\$12.23	\$74.12	\$60.74

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 7/11/2024 8:59:55 AM

# CSSF Balanced Scorecard Report

Report Date: 7/1/2023 To 6/30/2024

Arbor E&T, LLC

Northside Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	88.46%	88.24%
2	Training Related Placements	75%	90.24%	100.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	97.41%	98.38%
5	Training Enrollments Rate	96	517	42
6	CAP All Family Participation Rate	50%	1.08%	2.07%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	37.27%	11.95%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	65.61%	68.26%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	51.69%	66.67%
11	Employers Served (Employer Penetration Rate)	2,616	18,567	3,475
12	Employer Serviced with Level 1 Services	1,704	15,126	3,092
13	Jobs Openings Filled Rate	65%	5.74%	2.75%
14	Referral Job Skills Match Average	80%	93.6%	98.83%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,836	9,132	603
16	Employed 1st Qtr After Exit	80%	79%	79%
17	Employed 2nd Qtr After Exit	80%	85%	85%
18	Employed 3rd Qtr After Exit	80%	83%	96%
19	Employed 4th Qtr After Exit	80%	82%	94%
	20 Average Days to Employment	145	131	169
	20a DJP Average Days to Employment	60	38	21
	20b Obtained Average Days to Employment	167	156	207
21	Employment/Job Placement Average Wage	\$14.58	\$15.31	\$18.85
22	Cost Per Placement	\$2,678.48	\$421.56	\$457.38
23	Net Economic Benefit	\$27,647.92	\$31,427.66	\$38,754.99
24	Return on the Investment	\$10.32	\$74.12	\$84.73

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 7/11/2024 8:59:55 AM

# CSSF Balanced Scorecard Report

Report Date: 7/1/2023 To 6/30/2024

College of Florida Keys

Florida Keys Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	88.46%	ND
2	Training Related Placements	75%	90.24%	ND
3	Credential Attainment	75%	100.0%	ND
4	Measurable Skills Gain	75%	97.41%	ND
5	Training Enrollments Rate	48	517	ND
6	CAP All Family Participation Rate	50%	1.08%	1.39%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	37.27%	11.9%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	65.61%	63.83%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
10	Short-Term Veterans EER	50%	51.69%	100.0%
11	Employers Served (Employer Penetration Rate)	924	18,567	120
12	Employer Serviced with Level 1 Services	600	15,126	9
13	Jobs Openings Filled Rate	65%	5.74%	0.75%
14	Referral Job Skills Match Average	80%	93.6%	96.3%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	948	9,132	65
16	Employed 1st Qtr After Exit	80%	79%	ND
17	Employed 2nd Qtr After Exit	80%	85%	ND
18	Employed 3rd Qtr After Exit	80%	83%	ND
19	Employed 4th Qtr After Exit	80%	82%	ND
	20 Average Days to Employment	145	131	155
	20a DJP Average Days to Employment	60	38	-39
	20b Obtained Average Days to Employment	167	156	183
21	Employment/Job Placement Average Wage	\$14.58	\$15.31	\$17.99
22	Cost Per Placement	\$2,315.62	\$421.56	\$15.09
23	Net Economic Benefit	\$28,011.10	\$31,427.66	\$37,406.19
24	Return on the Investment	\$12.10	\$74.12	\$2,478.16

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 7/11/2024 8:59:55 AM

# CSSF Balanced Scorecard Report

Report Date: 7/1/2023 To 6/30/2024

MDC Works

Miami Dade College

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	88.46%	ND
2	Training Related Placements	75%	90.24%	ND
3	Credential Attainment	75%	100.0%	ND
4	Measurable Skills Gain	75%	97.41%	50.0%
5	Training Enrollments Rate	91	517	ND
6	CAP All Family Participation Rate	50%	1.08%	ND
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	37.27%	ND
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	65.61%	26.02%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
10	Short-Term Veterans EER	50%	51.69%	0.0%
11	Employers Served (Employer Penetration Rate)	812	18,567	16
12	Employer Serviced with Level 1 Services	528	15,126	9
13	Jobs Openings Filled Rate	65%	5.74%	0.0%
14	Referral Job Skills Match Average	80%	93.6%	34.81%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,092	9,132	50
16	Employed 1st Qtr After Exit	80%	79%	ND
17	Employed 2nd Qtr After Exit	80%	85%	ND
18	Employed 3rd Qtr After Exit	80%	83%	ND
19	Employed 4th Qtr After Exit	80%	82%	ND
	20 Average Days to Employment	145	131	96
	20a DJP Average Days to Employment	60	ND	ND
	20b Obtained Average Days to Employment	167	156	96
21	Employment/Job Placement Average Wage	\$14.58	ND	ND
22	Cost Per Placement	\$2,324.69	\$421.56	ND
23	Net Economic Benefit	\$27,992.00	ND	ND
24	Return on the Investment	\$11.99	ND	ND

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 7/11/2024 8:59:55 AM

# CSSF Balanced Scorecard Report

Report Date: 7/1/2023 To 6/30/2024

Youth Co-Op

Little Havana Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	88.46%	91.89%
2	Training Related Placements	75%	90.24%	100.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	97.41%	99.84%
5	Training Enrollments Rate	108	517	77
6	CAP All Family Participation Rate	50%	1.08%	23.61%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	37.27%	31.81%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	65.61%	67.66%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	51.69%	80.0%
11	Employers Served (Employer Penetration Rate)	1,800	18,567	2,175
12	Employer Serviced with Level 1 Services	1,164	15,126	1,463
13	Jobs Openings Filled Rate	65%	5.74%	1.13%
14	Referral Job Skills Match Average	80%	93.6%	96.4%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,560	9,132	1,498
16	Employed 1st Qtr After Exit	80%	79%	92%
17	Employed 2nd Qtr After Exit	80%	85%	88%
18	Employed 3rd Qtr After Exit	80%	83%	87%
19	Employed 4th Qtr After Exit	80%	82%	85%
	20 Average Days to Employment	145	131	104
	20a DJP Average Days to Employment	60	38	41
	20b Obtained Average Days to Employment	167	156	117
21	Employment/Job Placement Average Wage	\$14.58	\$15.31	\$15.52
22	Cost Per Placement	\$2,303.15	\$421.56	\$443.18
23	Net Economic Benefit	\$28,023.00	\$31,427.66	\$31,842.99
24	Return on the Investment	\$12.17	\$74.12	\$71.85

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 7/11/2024 8:59:55 AM

# CSSF Balanced Scorecard Report

Report Date: 7/1/2023 To 6/30/2024

Youth Co-Op  
Perrine Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	88.46%	83.93%
2	Training Related Placements	75%	90.24%	100.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	97.41%	99.32%
5	Training Enrollments Rate	108	517	99
6	CAP All Family Participation Rate	50%	1.08%	9.7%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	37.27%	20.4%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	65.61%	72.79%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	51.69%	60.0%
11	Employers Served (Employer Penetration Rate)	3,288	18,567	3,309
12	Employer Serviced with Level 1 Services	2,136	15,126	2,486
13	Jobs Openings Filled Rate	65%	5.74%	23.75%
14	Referral Job Skills Match Average	80%	93.6%	93.45%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,908	9,132	1,946
16	Employed 1st Qtr After Exit	80%	79%	89%
17	Employed 2nd Qtr After Exit	80%	85%	93%
18	Employed 3rd Qtr After Exit	80%	83%	92%
19	Employed 4th Qtr After Exit	80%	82%	91%
	20 Average Days to Employment	145	131	142
	20a DJP Average Days to Employment	60	38	41
	20b Obtained Average Days to Employment	167	156	189
21	Employment/Job Placement Average Wage	\$14.58	\$15.31	\$13.62
22	Cost Per Placement	\$3,160.87	\$421.56	\$507.16
23	Net Economic Benefit	\$27,165.53	\$31,427.66	\$27,823.06
24	Return on the Investment	\$8.59	\$74.12	\$54.86

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 7/11/2024 8:59:55 AM

# CSSF Balanced Scorecard Report

Report Date: 7/1/2023 To 6/30/2024

Youth Co-Op

West Dade Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	88.46%	92.08%
2	Training Related Placements	75%	90.24%	82.35%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	97.41%	97.03%
5	Training Enrollments Rate	144	517	143
6	CAP All Family Participation Rate	50%	1.08%	15.18%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	37.27%	36.82%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	65.61%	50.56%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Short-Term Veterans EER	50%	51.69%	41.18%
11	Employers Served (Employer Penetration Rate)	3,156	18,567	2,948
12	Employer Serviced with Level 1 Services	2,052	15,126	2,644
13	Jobs Openings Filled Rate	65%	5.74%	24.74%
14	Referral Job Skills Match Average	80%	93.6%	95.94%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	2,232	9,132	1,678
16	Employed 1st Qtr After Exit	80%	79%	77%
17	Employed 2nd Qtr After Exit	80%	85%	79%
18	Employed 3rd Qtr After Exit	80%	83%	74%
19	Employed 4th Qtr After Exit	80%	82%	74%
	20 Average Days to Employment	145	131	108
	20a DJP Average Days to Employment	60	38	32
	20b Obtained Average Days to Employment	167	156	131
21	Employment/Job Placement Average Wage	\$14.58	\$15.31	\$16.05
22	Cost Per Placement	\$2,727.74	\$421.56	\$721.73
23	Net Economic Benefit	\$27,598.66	\$31,427.66	\$32,669.13
24	Return on the Investment	\$10.12	\$74.12	\$45.26

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 7/11/2024 8:59:55 AM



**SFWIB PERFORMANCE COUNCIL**

**DATE:** 8/22/2024

**AGENDA ITEM NUMBER:** 5

**AGENDA ITEM SUBJECT:** YOUTH SERVICES BALANCED SCORECARD UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

**STRATEGIC PROJECT:** **Joint contribution for youth career pathway models**

**BACKGROUND:**

The Youth Balance Scorecard measures the performance of contracted Workforce Development Area (WDA) 23 Youth Service providers. The Youth Balanced Scorecard provides detailed information regarding the program performance for Program Year (PY) 2024-2025. The report measures Enrollment Requirements, Measurable Skills Gains, Youth Education and Employment Rate-2nd Quarter After Exit, Youth Education and Employment Rate-4th Quarter After Exit and Credential Attainment. The time period for the Youth Balance Scorecard Report is from July 1, 2024 thru August 1, 2024.

Both the In-School Youth Program and the Out-of-school program has enrollment, measurable skills gains, education and employment rates for 2<sup>nd</sup> and 4<sup>th</sup> quarters after exit and credential attainment performance standards.

**ISY PERFORMANCE:**

<b>Performance Measure</b>	<b>Regional Standard Goal</b>	<b>Actual Performance Achieved</b>
# of Enrollment Performance	149	346
Measurable Skills Gain	90%	26%
Employment Rate - 2 <sup>nd</sup> Quarter	90%	100%
Employment Rate - 4 <sup>th</sup> Quarter	90%	32%
Credential Attainment	90%	100%
Paid Worker Experience Enrollment		2



**OSY PERFORMANCE:**

<b>Performance Measure</b>	<b>Regional Standard Goal</b>	<b>Actual Performance Achieved</b>
# of Enrollment Performance	733	520
Measurable Skills Gain	90%	10%
Employment Rate - 2 <sup>nd</sup> Quarter	90%	30%
Employment Rate - 4 <sup>th</sup> Quarter	90%	23%
Credential Attainment	90%	N / A
Paid Worker Emperience Enrollment		35

The SFWIB staff has revised the Youth Balance Scorecard (BSC) to align with the Workforce Innovation and Opportunity Act (WIOA) Youth negotiated primary performance indicators for Program Years (PY) 2024-2025 to enhance the oversight and management of the performance indicators.

**FUNDING:** N/A

**PERFORMANCE:** Workforce Innovation and Opportunity Act Youth

*ATTACHMENT*

# CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2024 thru 8/1/2024

Regional for ISY Providers		
Measure	Standard	Region
Total Enrollments	149	207
New Enrollments	126	0
PWE Enrollments	38	2
Measurable Skills Gain	90%	26%
Credential Attainment	90%	N/D
Outcome Measures		
Education and Employment Rate - 1st Qtr After Exit	90%	N/D
Education and Employment Rate - 2nd Qtr After Exit	90%	100%
Education and Employment Rate - 3rd Qtr After Exit	90%	N/D
Education and Employment Rate - 4th Qtr After Exit	90%	32%

# CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2024 thru 8/1/2024

Regional for OSY Providers		
Measure	Standard	Region
Total Enrollments	733	520
New Enrollments	310	38
New Enrollments (General Population)	242	37
New Enrollments (Youth Offender)	17	0
New Enrollments (Homeless Runaway Foster Care)	17	0
New Enrollments (Pregnant or Parenting)	17	0
New Enrollments (Disability)	17	1
PWE Enrollments	183	35
Measurable Skills Gain	90%	10%
Credential Attainment	90%	N/D
Outcome Measures		
Education and Employment Rate - 1st Qtr After Exit	90%	N/D
Education and Employment Rate - 2nd Qtr After Exit	90%	30%
Education and Employment Rate - 3rd Qtr After Exit	90%	N/D
Education and Employment Rate - 4th Qtr After Exit	90%	28%



## **SFWIB PERFORMANCE COUNCIL**

**DATE:** 8/22/2024

**AGENDA ITEM NUMBER:** 6

**AGENDA ITEM SUBJECT:** CONSUMER REPORT CARD UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

**STRATEGIC PROJECT:** **Improve credential outcomes for job seekers**

### **BACKGROUND:**

The South Florida Workforce Investment Board (SFWIB) has established a policy to monitor the performance of its approved Training Vendors through the Individual Training Account (ITA) system. To facilitate this, the staff developed and implemented the Consumer Report Card (CRC) Tool. This online tool updates ITA performance data daily and serves as an "ITA Consumer Report Card," allowing both participants and Career Advisors to track the success of individual programs and assess the economic benefit per placement.

For the program year 2024-2025, spanning from July 1, 2024, to June 30, 2025, the CRC Tool reports the following performance metrics:

- To date, four individuals have been placed into class room training.
- All four participants completed their training and all have secured employment with an average wage of \$25.06 per hour.
- All participants were placed in occupations related to their training.
- The net economic benefit per placement is \$44,318.49.
- For every dollar invested in training, there was a return of \$6.40.
- The SFWIB contributed \$208,499.20 in wages to the South Florida regional economy.

The attached CRC table provides a detailed summary of the performance metrics for the program year 2024-2025.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

# Consumer Report Card

07/01/2024 - 06/30/2025

Training Agent	Training Program	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Banefit		Net Economic Benefit Per Placement	Value Added per Placement
								Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Avgerage Wage	Average Economic Benefit		
Academy, The (#3051) - Miami Campus	2023 - Information Technology Professional	1	1	1	100.00 %	1	100.00 %	\$ 10,000.00	\$ 10,000.00	\$ 10,000.00	\$ 28.00	\$ 58,240.00	\$ 48,240.00	\$ 4.82
Academy, The (#3051) - Miami Campus	2031 - Business Analyst	1	1	1	100.00 %	1	100.00 %	\$ 4,947.25	\$ 4,947.25	\$ 4,947.25	\$ 31.24	\$ 64,979.20	\$ 60,031.95	\$ 12.13
Academy, The (#3409) - Fort Lauderdale Campus	2023 - Information Technology Professional	1	1	1	100.00 %	1	100.00 %	\$ 10,000.00	\$ 10,000.00	\$ 10,000.00	\$ 24.00	\$ 49,920.00	\$ 39,920.00	\$ 3.99
Dade Institute of Technology	1767 - Microsoft Certified IT Professional MCITP/MCTS Test Prep	1	1	1	100.00 %	1	100.00 %	\$ 6,278.00	\$ 6,278.00	\$ 6,278.00	\$ 17.00	\$ 35,360.00	\$ 29,082.00	\$ 4.63
		4	4	4	100.00 %	4	100.00 %	\$ 7,806.31	\$ 31,225.25	\$ 31,225.25	\$ 25.06	\$ 52,124.80	\$ 44,318.49	\$ 6.40